

Brayden Toulouse

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SUMMARY

Hospitality professional with just under a decade of experience in F&B operations, now managing client events end to end at a full-service conference property with unique market challenges. Tech-literate and pro-innovation; adept at using the tools available to foster operational excellence.

EXPERIENCE

Hilton College Station & Conference Center *Event & Convention Services Manager*

College Station, TX · Feb 2026 – Present
Aug 2026 – Present

- Owns client events from contract turnover through post-event review, delivering a seamless experience from first planning call to final follow-up
- Details Banquet Event Orders for everything from 15-person meetings to 1,000+ attendee conventions across 30,000 square feet of event space
- Reconciles client requests and sales commitments with operational realities daily, collaborating with culinary, banquets, front desk, and the client to produce successful events
- Serves within the sales department as the critical link to operations, maintaining awareness across every discipline so each team executes to the same plan

Assistant Banquet Manager

Feb 2026 – Aug 2026

- Supported the Banquet Manager in running core functions of the department, including supplies ordering, room teardown and set-up, and client complaint resolution
- Created and maintained banquet event dashboard giving leaders instant access to event details from any web browser
- Worked closely with Conference Services Manager to ensure smooth event ownership handoff to operations with consistent, attentive client contact

Valencia Hotel Group – The George & Cavalry Court *Banquet Captain / F&B Supervisor*

College Station, TX · Oct 2024 – Feb 2026
36 hrs/wk

- Coordinated banquet staff in production of a wide range of events (dinners, receptions, meetings) from set-up to tear down
- Implemented Banquet Event Orders precisely and efficiently, responding to client needs and requests
- Supported and managed on-site restaurant and bar often, ensuring excellent guest service and efficient operations

Le Meridien Houston – Davidson Hospitality *Assistant Food & Beverage Manager*

Houston, TX · Oct 2022 – Sept 2023
55+ hrs/wk

- Ensured excellent guest service and satisfaction in Zutro Restaurant and Z on 23 Rooftop Bar, representing both outlets in leadership meetings and throughout the hotel
- Owned inventory, payroll, menu creation, POS management (designated property champion), and P&L
- Drove F&B revenue 20% above target in Q4 2022 through strategic cost management and innovative promotional strategies

EDUCATION

Texas A&M University

December 2026

Bachelor of Science in Hospitality Management

SKILLS

Core competencies: Event & Convention Services, Client Relations, Banquet Event Orders, Banquet Operations, Guest Services, F&B Management, Team Leadership, Sales & Operations Liaison, POS Systems, P&L Analysis

Industry knowledge: Banquets and Catering, Inventory Management, Payroll Operations, Labor Management, Forecasting, Beverage Management, Restaurant Management, Guest Recovery, Conflict Resolution, In-room Dining

Systems and software: Amadeus Delphi, Oracle Symphony, Tabit POS, ADP, HotelEffectiveness, MyHotelTeam, Alice, Provi, Microsoft Office Suite, Google Workspace, Teams, Slack, Adobe Creative Cloud, Claude Code, Codex, web technologies (HTML, CSS, JavaScript)